Training Manual for the Higg Index Advisory Tool

V1.0.2 October 2015











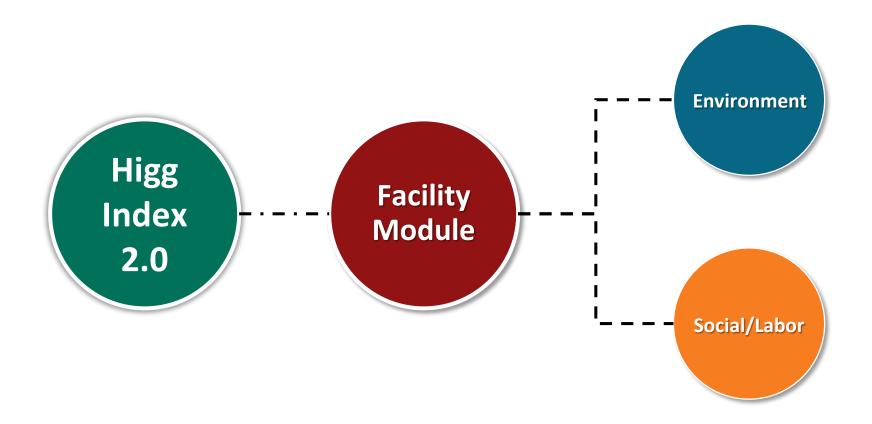
Funded by SME Development Fund

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Contents

- Background of Higg Index Advisory Tool
- Registration Procedures
- User Interface
- Assessment
- Report Generation
- Action Plan

Higg Index Advisory Tool - Background



The Higg Index Advisory Tool (the Tool) is owned by Sustainable Fashion Business Consortium (SFBC) as a free **e-learning tool** to facilitate users to understand and respond to the Facility Module of the Higg Index 2.0.

The Tool consists of Two Modules: Environment Module and Social/Labor Module.

Benefits of using the Tool

Save time and cost

- Accurately interpret and understand the Higg Index requirements
- Obtain free-of-charge sustainability advisory recommendations to improve their sustainability performance

Advance to higher level of competitiveness

- Get prepared to pass the mandatory Higg Index verification
- Easier to gain a higher score in the Higg Index assessment

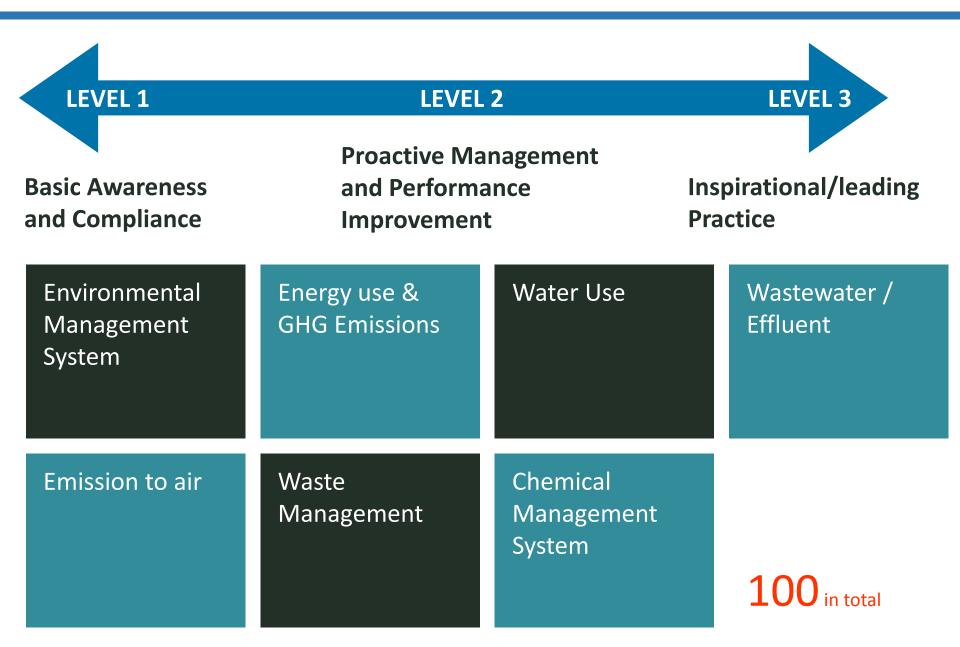
Effectively manage their compliance towards different buyers' requirements

• Adopting the Higg Index, which comprises of commonly accepted buyers' requirements

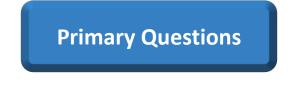
Standardized Report

• Easy to read format for internal and external communication

Environment Module



Question Types

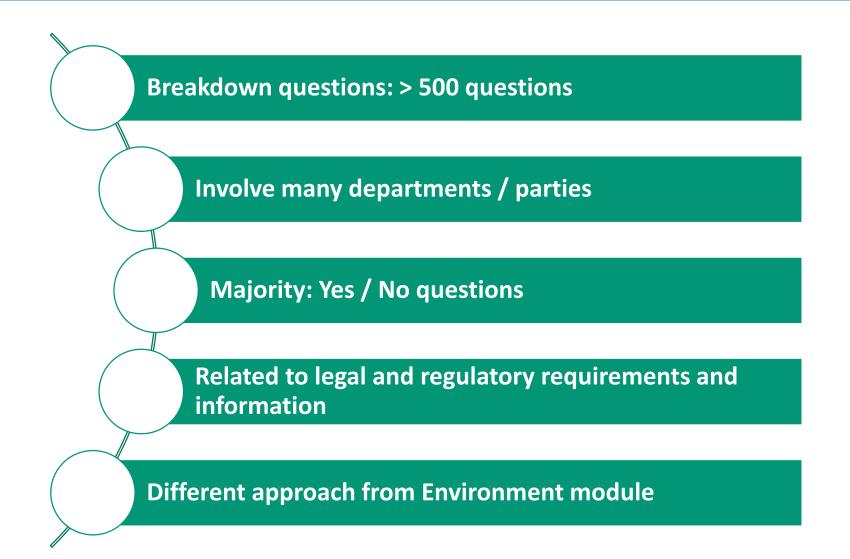


- Main questions to answer "Yes" or No
- Questions requesting facility quantitative data
- Leading practice questions

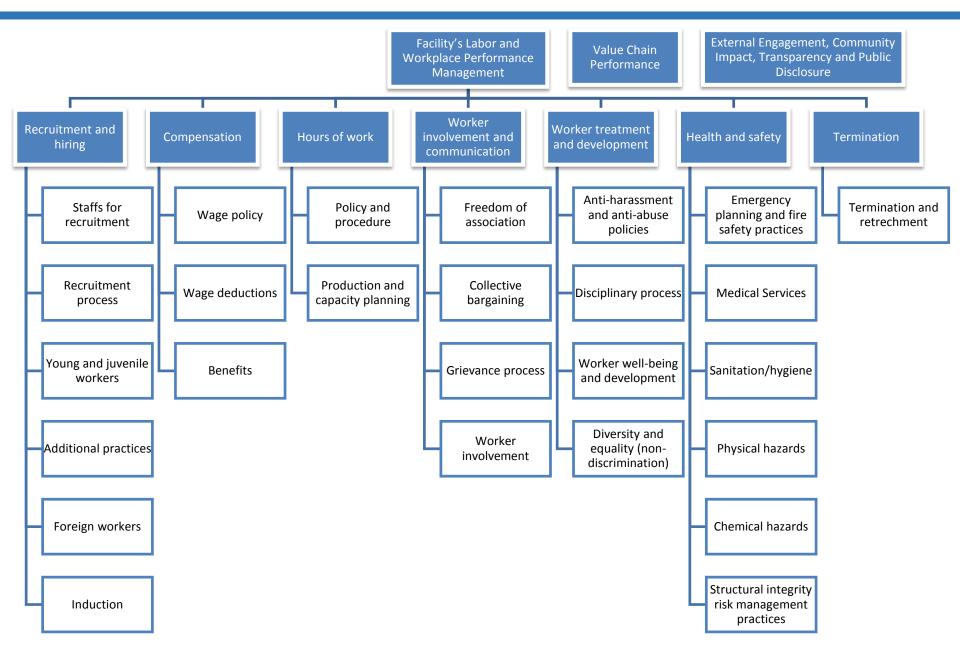


- Only applicable if answered "Yes" for the Primary Question
- Provide additional details about the suppliers and brand/retailer

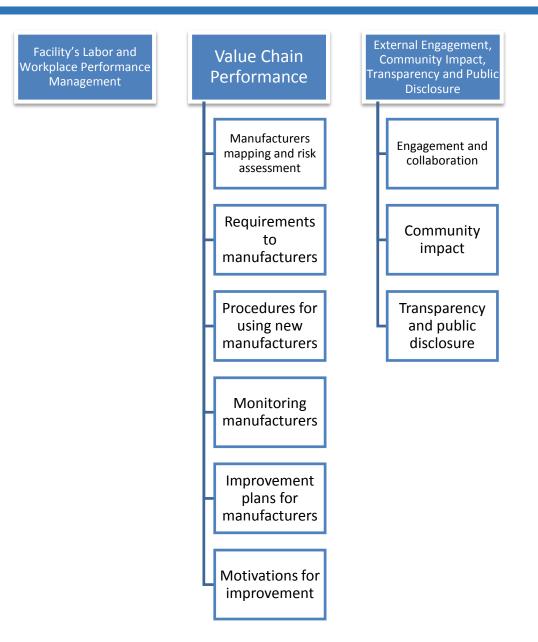
Social/Labor Module



Social/Labor Module - Framework



Social/Labor Module - Framework



Entering the tool



Registration Procedures

Login		
Account ID		
Login Password		
	Login Cancel	
	Register New Account	

- Step 1. Enter required information (Email, Password, Facility Name, Type)
- Step 2. Email verification
- Step 3. Activation

Note: The registered email will be the **Account ID**

User Interface

	e							
reat	e New Response for Module			Account				
	y Module - Environment: Apparel/Footwear y Module - Social/Labor: Apparel/Footwear beta			Change User Info Change Company Info 2				
ly Mo	odule Responses							Sear
Module	e Stat	Assessmer From 2014-		Description	4	56)	7
earc	h Result				Open	Report Action	Plan	Copy Dele
	Module	Assessment Date Fro	om Assessment Date 1	o Description		Status	Scored	Last Modify Dat
۲	Facility Modules - Environment: Apparel/Footwear	2014-11-08	2015-01-07	facility-Jianli		Completed	432.5	2015-10-08
	Facility Modules - Environment: Apparel/Footwear	2014-11-07	2015-10-07	environment-facility		Completed	520.0	2015-10-08
	Facility Modules - Social/Labor: Apparel/Footwear beta	2014-11-07	2015-10-07	social-labor-facility		Completed	245.0	2015-10-08
\odot	Facility Modules - Environment: Apparel/Footwear	2014-11-08	2015-01-07	Shing Wang		Completed	237.5	2015-10-08
\odot	Facility Modules - Environment: Apparel/Footwear	2015-10-01	2015-10-29	test 3		InProgress	32.5	2015-10-08
	Facility Modules - Social/Labor: Apparel/Footwear beta	2015-09-01	2015-09-30	social new		InProgress	48.0	2015-10-06
	Facility Modules - Social/Labor: Apparel/Footwear heta	2015-08-17	2015-08-10	my first social/labor Higg Index practice	2	InProgress	64.0	2015-10-06

Please select the form first

- 5. Create the Report
- 6. Formulate Action Plan for improvement
- 7. Copy the old assessment form for next cycle

Assessment Procedures



1. Create

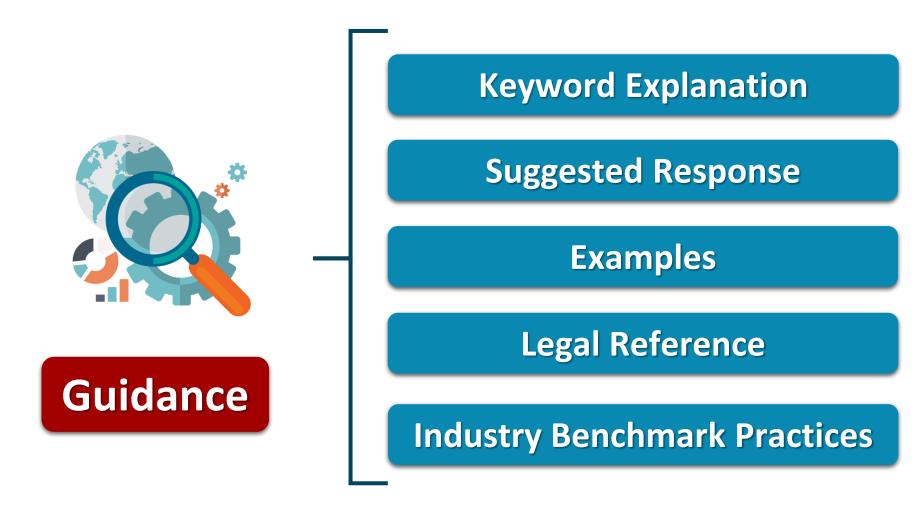
Create New Response								
Module	Facility	Mod	ules	- Env	ironm	ient: /	Appai	rel/Fo
Assessment Period	From				Т	0		
Description		September 2015 💽					Ð	
		Su	Мо	Tu	We	Th	Fr	Sa
				1	2	3	4	5
		6	7	8	9	10	11	12
		13	14	15	16	17	18	19
		20	21	22	23	24	25	26
		27	28	29	- 30			

2. Assessment Interface

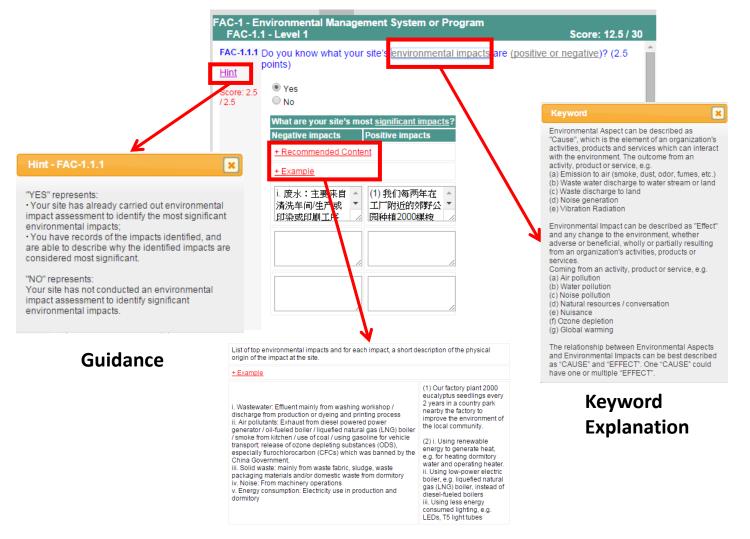
	Funded by SME Development Fund	Organizer Ir	nplementation age							
	工業貿易署 Trade and Industry Depart	tment		を業訓練局 DUSTRY TRAINING AUTHO	HKPC [®] Higg	Index Advi	isory Tool			
	Home	SFBC					Logout			
	Module Response -	Facility Module	es - Enviro	nment: Appa	rel/Footwear 2.0		Summary Edit			
		185 / 410		sessment iod:	From 2015-08-30 To 2015	-08-26				
	Response	100.0%		scription:	My first environmental Higo	Score Summary (score	: 20 / 700, weighted point:	3 / 100)		3
Free to Move or Hide	Progress:	100.0 %	Des	senption.	wy mat chvironmentar rigg	S FAC-1 EMS	ection	Actual / Possibl	le Weightage 15.0%	Point
			FAC-3 - W	ator I Ico		FAC-1.1 Level 1		0 / 30	10.0%	U
	Section	Score		1 - Level 1		FAC-1.2 Level 2		0/30		
_		_				FAC-1.3 Level 3		0/40		
	FAC-LEMS	30 / 100	FAC-3.1.0	Does this facilit	ty site only use <u>Domestic Wate</u>	FAC-2 GHG		20 / 100	15.0%	3
			Hint			FAC-2.1 Level 1		20/30		
	FAC-1.1 Level 1	30 / 30		Yes		FAC-2.2 Level 2		0/30		
	FAC-1.2 Lovel 2	0 / 30		O No		FAC-2.3 Level 3 FAC-3 Water Use		0 / 40	15.0%	0
				Your responses	s indicate that you must answer the	FAC-3 Water Use FAC-3.1 Level 1		0 / 30	10.0%	U
	FAC-1.3 Level 3	0 / 40	module.		FAC-3.2 Level 2		0/30			
	FAC-2 GHG	0/0				FAC-3.3 Level 3		0 / 40		
	T AC-2 0110	070	EAC-311	Do you moasu	re and track total water consur	FAC-4 Waste Water		0 / 100	15.0%	0
	FAC-2.1 Level 1	0/0		process water)		FAC-4.1 Level 1		0/30		
			Hint	process water)	(20 points)	FAC-4.2 Level 2		0/30		
	FAC-2.2 Level 2 0 / 0	0	Protect Ves		FAC-4.3 Level 3 FAC-5 Emission to Air		0 / 40	40.00/	0	
Selection Menu	FAC-2.3 Level 3	0/0	Score: 0 / 25	No		FAC-5 Emission to Air FAC-5.1 Level 1		0 / 30	10.0%	U
(Remember to			20	0.110		FAC-5.2 Level 2		0/30		
`	FAC-3 Water Use	40 / 100				FAC-5.3 Level 3		0 / 40		
save!)	FAC-3.1 Level 1	30 / 30	FAC-3.1.2	How much wat	er do you use each year at yo	FAC-6 Waste Management		0 / 100	15.0%	0
,	TAG-5.T LEVELT	307 30	Hint	Kurrish NOT -		FAC-6.1 Level 1		0/30		
	FAC-3.2 Level 2	10 / 30	<u>, , , , , , , , , , , , , , , , , , , </u>	dropdown.	neasure this impact, leave the Usag	1710 0.2 201012		0/30		
	540.001.0010	0.440	Score: 5 / 5	Usage	Unit of measur	FAC-6.3 Level 3		0 / 40	45.00/	0
	FAC-3.3 Level 3	0 / 40				FAC-7 Chemicals FAC-7.1 Level 1		0 / 100	15.0%	U
	FAC-4 Waste Water	0/0		678	hgal	FAC-7.2 Level 2		0/30		
						FAC-7.3 Level 3		0 / 40		
	FAC-5 Emission to Air	70 / 100								
	FAC-5.1 Level 1	0 / 30			Save and Nex	ct				
	FAC-5.2 Level 2	30 / 30				-				
L	FAC-5.3 Level 3	40 / 40								

Remember to save for completing every part

2. Assessment



2. Assessment



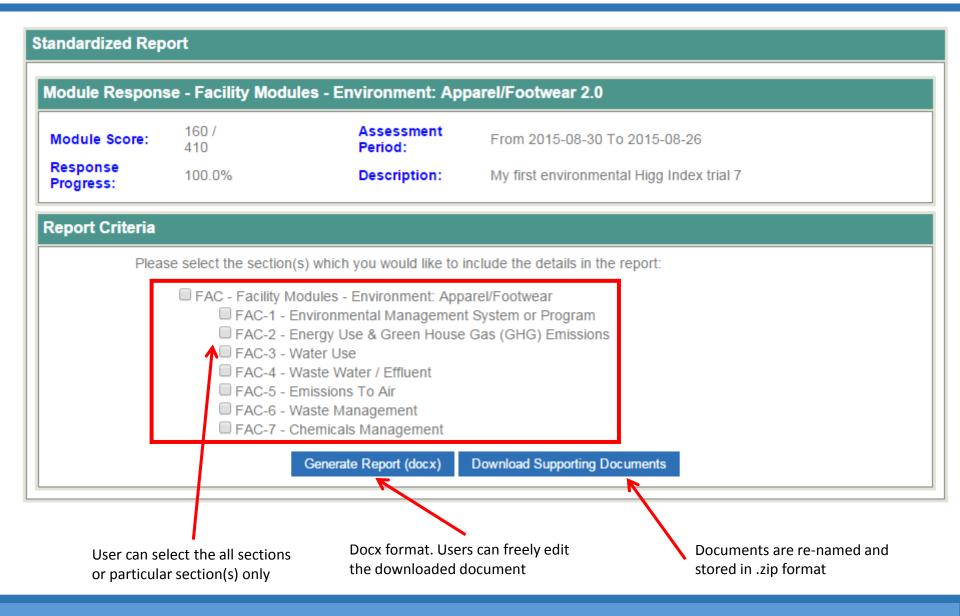
Suggested Response and Examples

2. Assessment

	ion 1: Facility's Labor and Workplac Hours of Work (SL-F-1.3.1 - Policy a		Score: 0 / 33
SL-F-1.3.1.0	Which statements best describe the F	acility policy and procedure towards hours of work? Please select all	that apply:
SL-F-1.3.1.1 <u>Hint</u>	There is a written policy on hours of w select all that apply: Yes No	ork and it applies to all workers in the Facility. The policy outlines the	following. Please
	Please upload your supporting documer 選擇檔案 未選擇任何檔案	nt(s), if any Upload (in PDF format, maximum 2 files, less than 2 MB)	
SL-F-1.3.1.2 Hint Score: 9 / 1	Regular hours of work are to be within Yes No	i legal limits per week. Please describe (text required to score points)	: (1 point)
nt - SL-F-1.3.1.2			
hours per week ng Kong: No specific	s per day, not more than limit, but according to the conduct, the regular hours ed 48 hours.	The Tool allows users to upload th documents for the preparation of verification and enhance the comr stakeholders	future
Legal Referer	nce / Industry		

Benchmark Practices

3. Report Generation



3. Presentation of the Report

Funded by SME Development Fund

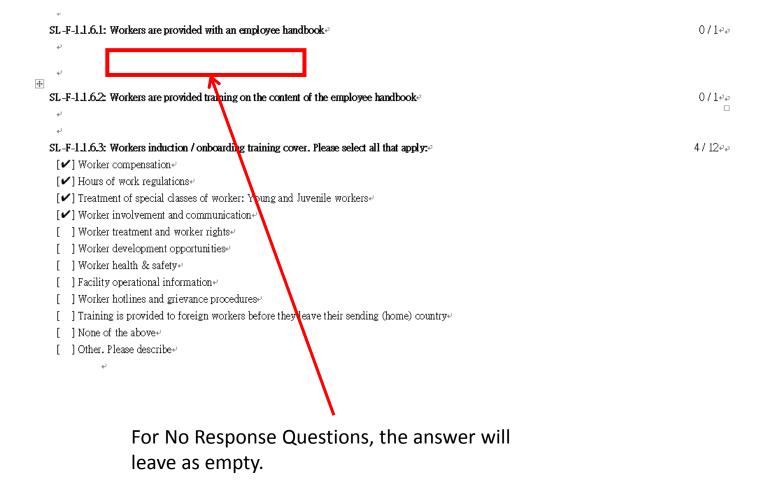
Implementation agents

Organizer

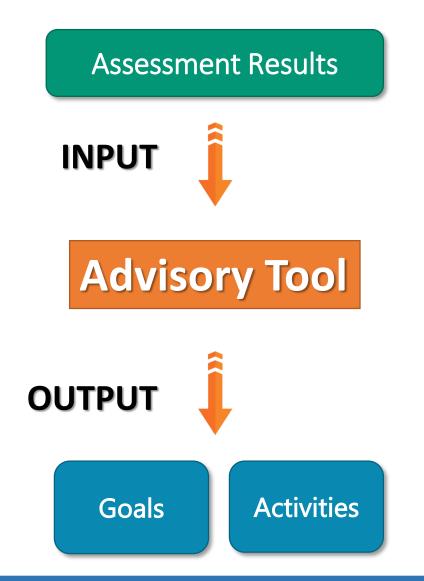
Social/Labor Module of Higg Index Assessment	rt is generated by the Higg Index Advisory Tool owned by the Sustainable Fashion Business Consortium (SFBC). This ent the data based on their input in response to the Higg Index assessment questions in the Advisory Tool.e
Generated by	Facility Modules - Social/Labor: Apparel/Footwear (Beta) φ
Higg Index Advisory Tool	action social?
	From 2015-10-01 To 2015-10-31
	15 / 594φ φ
Last Modify Date	2015-10-23+

Section	Score∉
Section 1: Facility's Labor and Workplace Performance Management	15 / 391+
Recruitment and Hiring $_{ m v}$	5 / 58⊹
Compensation	0 / 43⊹
Hours of Work	0 / 54
Worker Involvement and Communication	0 / 53
Worker Treatment and Development v	10 / 101
Health and Safety+ ^{,,}	0 / 76
Termination and Retrenchment	0/6
Section 2: Facility's Labor and Workplace Performance Management for the Value Chaine	0 / 125+
Manufacturers mapping and risk assessment	0 / 30₊
Requirements to manufacturers↓	0 / 7⊹
Procedures for using new manufacturers.	0 / 26⊹

3. Presentation of the Report



4. Improvement Recommendation



Recommendations

Recommendation

Please click the checkbox(es) to select the recommendation(s) which you plan to implement and then click the Generate Action Plan button at the end of this page to generate the action plan document:

	<u>G1</u>	Improvement of the recruitment and hiring process
	<u>G2</u>	Prevention of child labor
	<u>G4</u>	Enhancement of the Induction programme for all new workers
	<u>G5</u>	Enhancement of the wage policy
Goals	<u>G6</u>	Provision of better benefits to workers
Guais	<u>G7</u>	Set up or improve working hours policies and procedures that comply with national laws or benchmark industry standards or customers' code of conducts
	<u>G8</u>	Enhancement of the production / capacity planning and monitoring
	<u>G9</u>	Protection and recognition of the rights to freedom of association and collective bargaining
	<u>G10</u>	Effective management of worker complaints and grievances
	<u>G11</u>	Improvement of the communication of social and labor policies
	<u>G12</u>	Prevention of harassment and abuse
		Provide specific training to managers and supervisors on implementing anti-harassment, anti-abuse policies and identifying unacceptable behaviors, procedures to handle complaints, etc.
		Provide refreshment training on anti-harassment to all workers regularly to ensure they are aware of the list of unacceptable behaviors and the procedures on how to respond cases.
	<u>G13</u>	Provision of skill development / promotion
	<u>G14</u>	Provision of special caring to workers
	<u>G15</u>	Prevention of discrimination
	<u>G16</u>	Improvement of fire safety practices
	<u>G17</u>	Improvement of medical services
Activities	<u>G18</u>	Maintain clean and hygiene environment
ACTIVITIES	<u>G19</u>	Prevention of physical hazards
	<u>G20</u>	Prevention of chemical hazards
	<u>G21</u>	Reduction of the structural risk
	<u>G22</u>	Improvement of the termination and retrenchment procedures
	<u>G23</u>	Improvement of the supply chain's sustainability performance
	<u>G24</u>	Enhancement of the sharing and partnership with external parties
	<u>G25</u>	Enhancement of the involvement in the local community
	<u>G26</u>	Active sharing of the Facility social / labor performance with the public
		Generate Action Plan (docx)

The Tool will generate a list of recommendations based on the results of the Selfassessment.

5. Action Plan

Recommendations



Internal Discussion

User Selection

Responsible Parties

Completion Date



Sustainability Action Plan

Action Plan Report

Facility Modules - Environment: Apparel/Footwear

Question	Description	Recommendations / Best	Supporting Document(s)	Verification	Designated	Completion
code		Practices		Preparation	Person /	Date
				-	Department	
FAC-6.1.2	How much	(i) Refer to "Annual waste	(i) Annual waste			
	solid waste is	disposal/recycling record",	disposal/recycling record			
	generated at	find out the total amount				
	your site each	of solid waste generated at				
	year?	the site and the				
		corresponding unit of				
		measure.				
FAC-6.2.1	Do you set,	1. Construct a "Waste	(i) Waste reduction target and	Management		
	and review at	management plan" with	strategies; or	should:		
	least annually,	formal reduction target(s)	(ii) Waste management plan	- Provide		
	(" improv	and baseline for significant		resources to		
	ement targets	waste streams. The report		review waste		
	to reduce the	should be kept properly for		reduction and		
	quantity of	future review and involve		recycling targets		
	waste	the following components:		annually		
	generated for	(i) Target name and target		- Engage with		
	your site?	type (absolute or		suppliers to		
		normalized)		identify waste		
		(ii) Base year and target		avoidance/recycli		
		year		ng/reuse		
		(iii) Percentage(%)		opportunities		
	-	•				

Social/Labor Module

Facility Modules - Social/Labor: Apparel/Footwear (Beta)

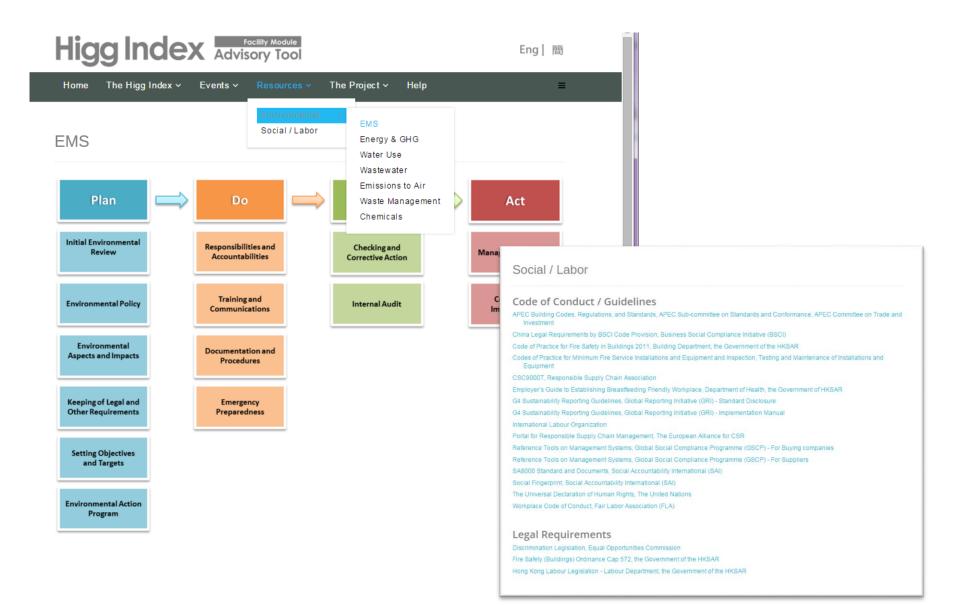
Goal 1: Prevention of child labor					
Action(s):	Responsible parties:	Resources:	Estimated Completion Date:	Remarks:	
Provide regular training to the personnel who are					
involved in the hiring process (e.g. managers,					
supervisors, human resources department, etc.).					
The training should cover topics on interviewing					
skills, relevant legal requirements, principles of					
non-discrimination, equal opportunities and					
human rights.					
Provide adequate training to all supervisors to					
ensure all of them understand and compile with all					
applicable legal employment regulations,					
international industry benchmark practices and					
customer requirements.					
Provide assistance to illiterate workers to					
safeguard their rights. For example, the Facility					
may arrange staff to explain the full content of					
their contract and the illiterate workers fully					
understand their rights before signing the					
contracts.					
Avoid to recruit workers with short-term contract					

Re-assessment for next year

	ch Result			Open Report Act	ion Plan C	ору	Delete
	Module	Assessment Date From	Assessment Date To	Description	Status	Scored	Last Modif Date
\bigcirc	Facility Modules - Social/Labor: Apparel/Footwear (Beta)	2015-10-01	2015-10-31	action social	Completed	15.0	2015 10-21
0	Facility Modules - Environment: Apparel/Footwear	2015-10-01	2016-09-30	testing	In Progress	30.0	2015 10-2
\bigcirc	Facility Modules - Environment: Apparel/Footwear	2015-10-26	2015-10-26	test 2	In Progress	15.0	2015 10-2
0	Facility Modules - Environment: Apparel/Footwear	2015-01-01	2015-12-31	Jianli - matched score	Completed	437.5	2015 10-2
	Facility Modules - Environment: Apparel/Footwear	2015-07-30	2015-08-26	My first environmental Higg Index trial 7	Completed	462.5	2015 10-2
\bigcirc	Facility Modules - Environment: Apparel/Footwear	2015-10-01	2015-10-27	empty	In Progress	20.0	2015 10-2
	lacility Modules - Social/Labor: ,pparel/Footwear (Beta)	2015-10-01	2015-10-31	action social	Completed	15.0	2015 10-2
\bigcirc	Facility Modules - Social/Labor: Apparel/Footwear (Beta)	2015-08-17	2015-08-10	my first social/labor Higg Index practice 2	Completed	210.0	2015 10-2
	Facility Modules - Environment: Apparel/Footwear	2015-10-01	2015-10-29	test 3	In Progress	17.5	2015 10-0
0	Facility Modules - Social/Labor: Apparel/Footwear (Beta)	2015-09-01	2015-09-30	social new	In Progress	45.0	2015

- 1. Select the form
- 2. Select "Copy"
- 3. The entire new form is created (Note: including the support documents).
- 4. Open it and edit the information

Additional Resources



Disclaimer

Sustainable Fashion Business Consortium (SFBC) provides the Higg Index Advisory Tool (Tool) as a free service to facilitate users to understand and respond to the Higg Index assessment. It is NOT the Higg Index Web Tool developed by Sustainable Apparel Coalition (SAC) and it is for e-learning only. The Tool is currently only intended for facilities based in Hong Kong and mainland China. If you want to complete the SAC Higg Index 2.0 and share with your stakeholder, please visit: http://apparelcoalition.org/the-higg-index/

By viewing and utilizing this Tool, you acknowledge that you have read, agreed to, and understood this Disclaimer.

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