SME Loan Guarantee Scheme for Working Capital Loans: Questionnaire on Default Claim

Does your institution have any internal operation manual ('the manual") on the processing and approval of credit facilities? Yes	For A _I	pplication(s): (please insert application no.)
Is such manual drawn up by reference to and in compliance with the Code and all HKMA Guidelines and Circulars? Yes	1.	Does your institution have any internal operation manual ('the manual'') on the processing and approval of credit facilities ?
Yes No Such manual regularly updated and from time to time when need arises? Yes No Such manual regularly updated and from time to time when need arises? Yes No Such manual responsible for the processing and approval of the Working Capital Loan applied by the borrower under the SME Loan Guarantee Schen sufficiently familiar with such manual? Yes No Such a matter of exception to the guidelines and policies stated in the manual? Yes No Such a matter of exception to the guidelines and policies stated in the manual? If yes, (a) To what extent was the staff concerned allowed to deviate from the manual?		Yes No
Is such manual regularly updated and from time to time when need arises? Yes No No Was the staff responsible for the processing and approval of the Working Capital Loan applied by the borrower under the SME Loan Guarantee Schen sufficiently familiar with such manual? Yes No Was the Working Capital Loan granted to the borrower under the SGS as a matter of exception to the guidelines and policies stated in the manual? Yes No If yes, (a) To what extent was the staff concerned allowed to deviate from the manual?	2.	Is such manual drawn up by reference to and in compliance with the Code and all HKMA Guidelines and Circulars?
Yes No No Surface Scheme Sufficiently familiar with such manual? Yes No Surface Scheme Sufficiently familiar with such manual? Yes No Surface Scheme Sufficiently familiar with such manual? Yes No Surface Scheme Sufficiently familiar with such manual? Yes No Surface Scheme Sufficiently familiar with such manual? Yes No Surface Scheme Sufficiently familiar with such manual? Yes No Sufficiently familiar with such manual? Yes No Sufficiently familiar with such manual? Yes To what extent was the staff concerned allowed to deviate from the manual?		Yes No
Was the staff responsible for the processing and approval of the Working Capital Loan applied by the borrower under the SME Loan Guarantee Schen sufficiently familiar with such manual? Yes No No State Working Capital Loan granted to the borrower under the SGS as a matter of exception to the guidelines and policies stated in the manual? Yes No State Working Capital Loan granted to the borrower under the SGS as a matter of exception to the guidelines and policies stated in the manual? If yes, (a) To what extent was the staff concerned allowed to deviate from the manual?	3.	Is such manual regularly updated and from time to time when need arises?
Yes No No State Working Capital Loan granted to the borrower under the SGS as a matter of exception to the guidelines and policies stated in the manual? Yes No State Working Capital Loan granted to the borrower under the SGS as a matter of exception to the guidelines and policies stated in the manual? Yes No State S		Yes No
Was the Working Capital Loan granted to the borrower under the SGS as a matter of exception to the guidelines and policies stated in the manual? Yes No If yes, (a) To what extent was the staff concerned allowed to deviate from the manual?	4.	Was the staff responsible for the processing and approval of the Working Capital Loan applied by the borrower under the SME Loan Guarantee Scheme (SGS) sufficiently familiar with such manual?
Yes No No If yes, (a) To what extent was the staff concerned allowed to deviate from the manual?		Yes No
If yes, (a) To what extent was the staff concerned allowed to deviate from the manual?	5.	Was the Working Capital Loan granted to the borrower under the SGS as a matter of exception to the guidelines and policies stated in the manual?
(a) To what extent was the staff concerned allowed to deviate from the manual?		Yes No
		If yes,
(b) Was prior approval from the senior management required for such deviation ? Has such approval been sought ?		(a) To what extent was the staff concerned allowed to deviate from the manual?
(b) Was prior approval from the senior management required for such deviation? Has such approval been sought?		
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cation for Loan under S letails and action taken)
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(c)	Has your instituti guidelines?				
	Yes	No			
(d)	Is the granting of lending business o		ere existing credit facil	ities of the borrower or its re	elated company remain outstanding) a normal pa
	Yes	No			
(e)	Is it normal for yo institution?	ur institution to approve c	redit facilities to a born	cower knowing well that its r	elated company has outstanding credit facilities w
	Yes	No			
	onomonio "sees" also	No	nformation		
If the		No se provide the following in	nformation:	Start Date of the	
If the	answer is "yes", plea			Start Date of the Facilities and Terms of Repayment	Current Status of the Facilities (e.g. fully repaid/defaulted on a particular date)
If the	ame of Borrower/	se provide the following in		Facilities and Terms of	
Na Re	ame of Borrower/ clated Companies	se provide the following in	Account No.	Facilities and Terms of	
Na Red	ame of Borrower/ lated Companies	se provide the following in	Account No. he above facilities)	Facilities and Terms of Repayment	

9.	Does your in	stitution use monitoring	g staff different ar	nd independent	from staff who advanced the Working Capital Loan to the borrower under the SGS?
	Yes		No		
10.	Does your in	stitution diarise and bri	ng up account for	review?	
	Yes		No		(If no, please explain):
11.	Does your in	stitution ascertain chan	ges in credit qual	ity yearly at lea	st and properly document and report results of the credit reviews?
	Yes		No		(If no, please explain):

W	e confirm and undertake that -		
(a)	the above information, which is given in connection with the cla Loans ("the Deed"), is to the best of our knowledge and belief to		· ·
(b)	in accordance with Clause 6.11 of the Deed*, we act in accordance borrower's application for Working Capital Loan under the SGS		banking practice for the banking sector in processing the
Sig	gnature :	Name of Lender	:
Na	nme & Title :	Date	:

^{*} The Deed herein refers to the Deed and the Supplemental Deed signed between the Government and individual participating lending institutions of the SGS.